**DEVEN PATEL**

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**SUMMARY OF SKILLS**

* Smart Serve Ontario certified
* Canadian Red Cross Standard First Aid CPR/AED Level C certified
* Additional skills: Punctuality, Adaptability, Positive Attitude.
* Prioritization, Multitasking, and problem-solving abilities in fast paced environment.
* Communication Skills (Multilingual): Fluent in English, Hindi, and Gujarati.
* Good command on Computer

**Experience**

* **Bartender Aramark, Toronto Blue Jays, Rogers Centre** **(June 2022-Present)**
* Greets guests and takes orders, processes cash and credit card transactions
* Takes inventory counts and ensures product is stocked to appropriate levels
* Responsible
* Mixes and serves both alcoholic and non-alcoholic beverages
* May include providing servers drinks from the service well
* Adheres to all established alcohol service policies and safe drinking guidelines including checking patrons’ identification to ensure that they meet minimum age requirements for alcohol consumption
* Sets up and breaks down workstations, including cleaning and sanitizing
* Provides excellent guest service, anticipating guests' needs and ensuring guest satisfaction
* Maintains excellent service, positive demeanour, friendly, efficient, and positive service towards guests, clients, co-workers, etc
* Ensures security of company assets
* **Host, The Keg Steakhouse + Bar** **(Oct 2022-Present)**
* Interacting with all guests entering and exiting the building in a helpful and friendly manner
* Engaging in conversation with guests whenever appropriate and acknowledging any first-time guests and guests joining us for a special occasion
* Working well under pressure to help alleviate guest concerns by patiently and adequately explaining the process of the wait and doing everything within their power to meet all guest needs efficiently
* Liaising with management and other service staff to ensure all guests’ needs are met in a timely fashion
* Fulfill guest’s needs and requests, both in-person and over the phone, efficiently and with assurance
* **Concession Stand Attendant (Cashier) Aramark, Toronto Blue Jays** **(March 2022-May 2022)**

**Rogers Centre**

* Reconciles cash to register sales and stand inventory
* Maintains and implements the Aramark alcohol policy
* Takes food orders and serves guests
* Properly stores food by applying food safety policies and procedures
* Sets up workstations including prep tables, service counters, hot wells, steam tables, etc
* Breaks down, cleans, and sanitizes workstations
* Serves food to guests while ensuring guest satisfaction and anticipating the guests’ needs
* Replenishes food items and ensures product is stocked to appropriate levels
* Adheres to Aramark safety policies and procedures including proper food safety and sanitation
* Responsible for running a cash register and collecting payment for sale from guests

**EDUCATION**

* Computer Programming & Analysis in Seneca College, North York, ON **(Jan 2022-Present)**

**AVAILABILITY (Flexible - Part Time: 20 Hours/Week)**

* Monday: 3 PM to 12 AM
* Tuesday: 3 PM to 12 AM
* Wednesday: 2 PM to 12 AM
* Thursday: 2 PM to 12 AM
* Friday: Opening to Closing
* Saturday: Opening to Closing
* Sunday: Opening to Closing